



**FailSafe Refund Request Form** : Complete and return by **March 15, 2011**

Absolute Software Corporation, the leading provider of computer theft recovery, data protection and secure IT asset management solutions, acquired from Phoenix Technologies the intellectual property assets related to FailSafe, an advanced theft-loss protection and prevention solution for mobile PCs, and to Phoenix Freeze, a computer locking solution. As a result of the transaction, Phoenix Technologies no longer provides or supports FailSafe or Freeze.

Phoenix will issue prorated refunds for paid subscribers of FailSafe. Paid subscribers are required to complete and sign in the form below, and send the form back to Phoenix by **March 15, 2011** via fax in the USA at **408-570-1035** or scan and attach to an email sent to [order\\_operations@phoenix.com](mailto:order_operations@phoenix.com).

**FailSafe Account Information**

Please provide your FailSafe account details

FailSafe License Key:	
FailSafe Account Login ID:	
Computer Serial Number:	
First Name:	
Last Name:	
Email Address:	
Phone Number:	
Country:	
Full Mailing Address:	

**Refund Preference** (select one)

Please select your preferred method for receiving refunds

PayPal:	<input type="checkbox"/>	<small>PayPal is available only in Argentina, Australia, Brazil, Canada, Switzerland, Czech Republic, Denmark, Sweden, Singapore, Taiwan, Mexico, Norway, New Zealand, Philippines, UK, USA.</small>
Wire Transfer:	<input type="checkbox"/>	
Check in US Dollars:	<input type="checkbox"/>	<small>Please note that checks will only be made out in US dollars.</small>

**PayPal Information**

Provide PayPal details if you selected this option

PayPal Account ID:	
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**Wire Transfer Information**

Provide wire transfer details if you selected this option

Bank Account Holder Name:	
Bank Name:	
Account Number:	
Routing Number:	
Swift Code:	
IBAN:	

**Check Information**

Provide check details if you selected this option

Check made out to (name):	
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**Signature**

Date
